



Voluntary Refund Value

# Faq

Frequently asked questions

We constantly update our Faq so chat with us through live chat help located in the social networking screen in the Vrv app.

You can always use the find function to enter a keyword and narrow down your search.



## Voluntary Refund Value

Q1: Why do contributions equal completed Vrv deposits?

A1: We want to make sure users are rewarded for recycling and not for contributing.

Q2: How do I get my daycare expenses paid for?

A2: Users must upload their monthly daycare expenses every Saturday between 10:00 am to 5:59 PM PST and we will randomly select winners at 6:00 PM PST.

Q3: What if both parents win in the daycare expense sweepstakes?

A3: The baby-sitter(s) will be paid and the parents will have to decide on the baby sitter. Therefore, it is possible for a baby sitter to get paid and not have to work because the parents may choose the other baby sitter. Accordingly, it is possible for a baby sitter to be paid two times for the same job (both parents selected the same baby sitter).

Q4: Should you help the homeless?

A4: Yes, Vrv requires a community effort and the homeless are perfect candidates for cleaning up the environment and bringing recycling material to homeless shelters.



## Voluntary Refund Value

Q5: How many prizes (winners) will there be every week?

A5: We will subjectively determine how many prizes (winners) there will be every Saturday before 10:00 am (PST).

Q6: How are winners selected?

A6: We use quantum physics to randomly select winners. Users are assigned a random number and random numbers are then generated in real-time by measuring the reflection or transmission of photons. Every time your random number is generated you will win until all prizes and funds are claimed.

Q7: There aren't any close by businesses near me that are registered with Voluntary refund value so how can I participate?

Q7: You can participate by contributing into the Voluntary refund value account or by contacting local businesses to sign up with us.



## Voluntary Refund Value

Q8: When will we be able to recycle materials other than wine corks and clothes?

A8: We will work diligently to expand our materials list and will notify users every time we do.

Q9: How does a registered business update the recycling materials they want to accept?

A9: Go to the about us screen, touch Your businesses, login and once your business(es) populate in the orange layout go ahead and touch the purple pencil icon.

Q10: Should I separate natural wine corks from synthetic wine corks?

A10: Please separate natural wine corks from synthetic wine corks because they are made from different materials.

Q11: Why do you call it Voluntary Refund Value?

A11: Your voluntarily placing a subjective refund value on your materials regardless that you agree (when you sign up) to relinquish your subjective deposit in order to increase recycling demand and/or reward users.



## Voluntary Refund Value

Q12: Why is the entice amount limited to \$5,000 and a maximum of 40 winners at \$125 for the instant ad sweepstakes?

A12: If the aggregate value of the prizes in a given contest exceeds \$5,000, Florida and New York require that the game be registered and bonded. By limiting the entice amount to \$5,000, the instant ad sweepstakes can be held every day in all 50 states.

Accordingly, we wanted the maximum prize money a user could win in the instant ad sweepstakes to be just a little over \$100 and 40 winners at \$125 is reasonable.

Q13: What is a completed Vrv deposit?

A13: A completed Vrv deposit is when you recycle your material on time, by Friday before 5:00 pm (PST).

Q14: If I don't recycle my material by Friday before 5:00 pm (PST), what happens to my deposit?

A14: Your deposit will be pending until completed Vrv deposits are greater or equal to pending deposits.



## Voluntary Refund Value

Q15: I don't remember my login password?

A15: If your logged in, you must log out and touch "FORGOT PASSWORD?" at the bottom of the login screen.